

Green Tree Nursery Day Care of Children

Murray Road
Smithton
Inverness
IV2 7YU

Telephone: 01463 791177

Type of inspection:

Unannounced

Completed on:

9 August 2019

Service provided by:

Green Tree Nursery Ltd

Service provider number:

SP2016012685

Service no:

CS2016346063

About the service

This service has been registered with the Care Inspectorate on 29 June 2016.

The Care Inspectorate is committed to improving the health and wellbeing of all children receiving a care service. We want to ensure they have the best start in life, are ready to succeed and live longer, healthier lives.

We check services are meeting the principles of Getting it right for every child (also known as GIRFEC). Set up by Scottish Government, GIRFEC is a national approach to working in a consistent way with all children and young people. It is underpinned by the principles of prevention and early intervention. The approach helps services focus on what makes a positive difference for children and young people - and what they can do to improve. Getting it right for every child is being woven into all policy, practice, strategy and legislation that affect children, young people and their families.

There are eight wellbeing indicators at the heart of Getting it right for every child. They are: safe; healthy; achieving; nurtured; active; respected; responsible; and included. They are often referred to as the SHANARRI indicators. We use these indicators at inspection, to assess how services are making a positive difference for children.

Green Tree Nursery is registered to provide a care service for a maximum of 40 children aged from birth up to attending primary school, of whom no more than 20 are under 3 years and 10 under 1 year.

In January 2019 the service moved from the community hall from where they previously operated to their own purpose built nursery. The new nursery premises offer accommodation over two floors. On the ground floor there are two large playrooms with interconnecting doors which are used by the two - three year olds and the three - five year olds. These rooms have direct access to the outdoor play area which surrounds the building. On the upper floor there is a room for the under two's and a room for the after school children. Each of the play rooms have their own kitchen area and access to toilet facilities. There was an office, staff room, kitchen and a large multi purpose room.

What people told us

All the children present during the two days of the inspection were observed as being very happy and relaxed in the care of the staff. The children were free to independently select what activities they would like to take part in. The children in the 3 - 5 room enthusiastically talked to us about what they had seen during a walk earlier in the day while the children in the 2 - 3 room had lots of fun painting.

During the inspection we spoke with three parents and carers, and 10 parents and carers gave us feedback through our questionnaires. They were all very positive in their comments about the quality of the service provided.

Comments made included:

'My child absolutely loves Green Tree Nursery. She gets excited going and comes home telling us stories about her day.'

'Each and every staff member is fantastic and are a credit to how happy and settled my child is.'

'Our children absolutely love going to nursery!'

'They always come home invigorated from a fun-packed day with lots of stories about what they've been up to.'

'My children have always loved going to Green Tree which has a very warm and welcoming atmosphere.'

'The staff have always been very approachable, always happy to help when needing info about my children and providing guidance when needed.'

'I wouldn't hesitate to recommend the nursery to folk in the area.'

'The staff always give my daughter a lovely welcome.'

'I know she is happy and cared for there which is the most important thing.'

'New diaries are good but an activity section might be an idea.'

Self assessment

The service had not been asked to complete a self assessment in advance of the inspection. We looked at their own improvement plan and quality assurance systems. These demonstrated the service priorities for development, detailing how they were monitoring the quality of the provision within the service, and a clear schedule for improvements.

From this inspection we graded this service as:

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|---|---------------|
| Quality of care and support | 5 - Very Good |
| Quality of environment | 5 - Very Good |
| Quality of staffing | not assessed |
| Quality of management and leadership | not assessed |

What the service does well

During this inspection, we focussed on how the service met the care and support needs of the children and whether the accommodation and resources were suitable to meet the needs of the children attending. We found that the service was continuing to perform to a very good standard and was committed to ongoing development and improvement.

From our observations, it was evident that staff had established very good relationships with all the families and knew the individual needs of each of the children attending. Staff were very welcoming, caring and nurturing in their approach. They were very enthusiastic and committed to providing a service of a high standard. Parents and carers were very complimentary in their comments about the staff, their approachability and professionalism.

Since the last inspection, the service had moved into their own purpose built premises. The building offered the service substantially more space both indoors and outdoors. The building was very welcoming and child friendly. Everyone we spoke with - children, their families and staff - were very enthusiastic about the new premises, the space indoors and the opportunities for investigative and imaginary play outdoors.

The manager and staff explained that they were still experimenting with the layout in some of the playrooms. Up until the week before the inspection, the under 2's were using the same playroom as the 2 - 3's while their room was being completed. The consequence of this was the layout of the 2 -3's room and the resources readily accessible to the children was slightly restricted. The manager and the staff had a range of ideas as to how they could reorganise this room. During the inspection the staff reviewed the location of the quiet/sleep area to make it more cosy but still easily accessible.

The 2 - 3 year olds and the 3 - 5 year olds playrooms opened directly onto an enclosed outdoor area which was

extremely popular with all the children and the staff. The area contained a very good range of resources, including loose parts, which encouraged the children's imaginative play and learning. There were opportunities to take part in planting activities, investigative play, numeracy and literacy, a mud kitchen and various physical activities.

The under 2's had just moved into their own room on the upper floor. Staff were enthusiastic as to how they could develop the room to offer a calm and nurturing environment where the children would be safe to explore and investigate.

The manager explained that the after school children were encouraged to take ownership of their room. The children had been very much involved in deciding the layout of the room and what activities and resources they would like. This was a bright and fun space where the children could relax.

What the service could do better

The development of the outdoor area was a priority for the manager and the staff team. During the inspection we signposted them to useful websites and best practice guidance including 'Out to Play,' 'My World Outdoors' and 'Space to Grow.'

We discussed with the manager and staff how they could continue to increase the range of loose parts and natural resources within the playroom.

The manager was in the process of updating the service's policies and procedures to ensure that they reflected current best practice.

Requirements

Number of requirements: 0

Recommendations

Number of recommendations: 0

Complaints

There have been no complaints upheld since the last inspection. Details of any older upheld complaints are published at www.careinspectorate.com.

What the service has done to meet any requirements we made at or since the last inspection

Previous requirements

There are no outstanding requirements.

What the service has done to meet any recommendations we made at or since the last inspection

Previous recommendations

There are no outstanding recommendations.

Inspection and grading history

| Date | Type | Gradings | | | | | | | | |
|---------------------------|---------------|---|------------------|---------------|-------------|---------------|----------|---------------|---------------------------|---------------|
| 6 Sep 2017 | Unannounced | <table border="0"> <tr> <td>Care and support</td> <td>5 - Very good</td> </tr> <tr> <td>Environment</td> <td>5 - Very good</td> </tr> <tr> <td>Staffing</td> <td>5 - Very good</td> </tr> <tr> <td>Management and leadership</td> <td>5 - Very good</td> </tr> </table> | Care and support | 5 - Very good | Environment | 5 - Very good | Staffing | 5 - Very good | Management and leadership | 5 - Very good |
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| Environment | 5 - Very good | | | | | | | | | |
| Staffing | 5 - Very good | | | | | | | | | |
| Management and leadership | 5 - Very good | | | | | | | | | |

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